

# **The Asia Pacific Cash Management, Payments and Trade Finance Trends and FI Satisfaction Report 2019**



## **A Comprehensive Assessment on the Satisfaction Survey Results of International and Domestic FIs by their Regional/Domestic counterparts**

- In-depth assessment of more than 50 international and regional/domestic FIs in the region
- Key trends on products and services innovation shaping transaction services landscape
- Data on market share of major FI players on a country-by-country basis and insights on the competitive landscape in each market
- Details of key product innovation with actual examples of initiatives undertaken by international and regional/domestic transaction banks
- A brief section covering insights from emerging and non-bank players and vendors servicing transaction banks

**Invaluable tool for decision makers in product and business development, strategy formulation, training, marketing and sales, regional and international expansion.**

# The Asia Pacific Cash Management, Payments and Trade Finance Trends and FI Satisfaction Report 2019

## Detailed guide on emerging trends and level of satisfaction from local counterparts

The Asian Banker Asia Pacific Cash and Trade Trends and FI Satisfaction Report 2019 is the most comprehensive collection of emerging trends; outlining key drivers, best practices, market share and product innovations in the region. It is an extensive repository of actionable insights. It contains global benchmarks, infrastructure capabilities and rankings that can help leaders formulate better go-to-market strategies, products and services in cash management and trade finance.

The satisfaction survey covers global transaction banks rated by regional/domestic financial institutions across the Asia Pacific region, including Australia, Bangladesh, China, Hong Kong, India, Indonesia, Malaysia, Myanmar, New Zealand, Philippines, Singapore, Sri Lanka, South Korea, Taiwan, Thailand and Vietnam.

The survey is designed to meet the needs of business users in organisations that serve the transaction banking industry, as well as regulators, policy makers, consulting firms, technology companies and supporting industries.

Subscribers will be given access to the online version, where all data available in The Asia Pacific FI Cash, Payments and Trade Trends and Satisfaction Report 2019 are regularly updated. The report is also available in hard copy and CD-ROM format.

## The international banks and countries covered in this report

International transaction banks operating in Asia	Regional / domestic transaction banks in Asia	
Bank of America Merrill Lynch, United States Bank of New York Mellon, United States Barclays, United Kingdom BNP Paribas, France Citibank, United States Commerzbank, Germany Deutsche Bank, Germany HSBC, United Kingdom ING Bank, Netherlands JP Morgan, United States Lloyds Bank, United Kingdom Mizuho Bank, Ltd., Japan MUFG Bank, Japan RBS, United Kingdom Societe Generale Bank, France Standard Chartered Bank, United Kingdom UBS, Switzerland Unicredit, Italy Wells Fargo, United States	1. Agricultural Bank of China, China	27. Eastern Bank Limited, Bangladesh
	2. Australia and New Zealand Banking Group, Australia	28. Hang Seng Bank, Hong Kong
	3. Bangkok Bank, Thailand	29. Harbin Bank, China
	4. Bank Central Asia, Indonesia	30. Hatton National Bank, Sri Lanka
	5. Bank for Investment and Development of Vietnam, Vietnam	31. HDFC Bank, India
	6. Bank Mandiri, Indonesia	32. Hong Leong Bank
	7. Bank of China (Hong Kong), Hong Kong	33. ICICI Bank, India
	8. Bank of China, China	34. Industrial and Commercial Bank of China, China
	9. Bank of Communications Limited, China	35. Kaskikorn Bank, Thailand
	10. Bank Rakyat Indonesia, Indonesia	36. KB Kookmin Bank, South Korea
	11. Baoshang Bank Ltd., China	37. Kotak Mahindra Bank, India
	12. BDO Unibank, Philippines	38. Krungthai Bank, Thailand
	13. Cathay United Bank, Taiwan	39. Maybank, Malaysia
	14. China Construction Bank, China	40. Metrobank, Philippines
	15. China Development Bank, China	41. National Australia Bank
	16. China Guangfa Bank, China	42. OCBC, Singapore
	17. China Merchants Bank, China	43. RHB Bank Berhad, Malaysia
	18. China Mingsheng Bank, China	44. Rizal Commercial Banking Corporation, Philippines
	19. China Zhenshang Bank, China	45. State Bank of India, India
	20. CIMB Bank, Malaysia	46. Techcombank, Vietnam
	21. Commercial Bank of Ceylon, Sri Lanka	47. United Overseas Bank, Singapore
	22. Commonwealth Bank of Australia, Australia	48. Vietcombank, Vietnam
	23. Co-operative Bank, Myanmar	49. VietinBank, Vietnam
	24. CTBC Bank, Taiwan	50. Westpac
	25. DBS Bank, Singapore	51. Woori Bank, South Korea
	26. E.SUN Commercial Bank, Taiwan	52. Yes Bank, India

\*The table is based on the upcoming 2019 report

## Who should buy this report?

The Asia Pacific Cash, Payments and Trade Trends and Satisfaction Report 2019 is designed for the following decision makers:

- Leaders of global corporate banks in cash management, payments, treasury and trade finance doing business across the Asia Pacific region
- Heads of strategic and corporate planning departments in financial institutions and companies that serve financial institutions in Asia Pacific
- Research analysts in financial institutions, regulatory bodies, government agencies and investment companies
- Investors and advisors in financial institutions in the Asia Pacific region
- Correspondent bankers interested in Asia Pacific banks
- Heads of finance and corporate treasurers
- Research/ market intelligence heads of businesses involved in Asia
- Management consultants and investment bankers
- Vendors and service providers selling to the financial services industry

# The region's most comprehensive and up-to-date report on transaction banking

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